

Community Transport Haringey Report

September 2007



Capital Call

Number of Taxicard holders in Haringey	2254
Number of Capital Call Members	738
Number of Capital Call members making bookings	288
Number of Capital Call journeys made	1550

- Approximately one-third of Taxicard holders have registered to use Capital Call
- Haringey has the 4th largest membership of all 11 London Boroughs, which is a fantastic achievement considering that Capital Call has been operating and continually promoted in 9 of the other Boroughs since autumn 2003.
- 1550 journeys is the 3rd largest usage of all 11 London Boroughs at the current time.
- 288 members making bookings is the highest number per Borough across London – testimony to the hard work undertaken to promote the use of the service.
- An issue regarding the use and pricing of wheelchair accessible transport in conjunction with the Capital Call scheme was raised at the Haringey Mobility Forum. A presentation regarding the issues raised will be made at the next forum.

Community Group Transport Scheme

Number of registered user groups	45
Number of bookings Taken	25
Number of Groups making bookings	16
Number of MiDAS training hours delivered	18
Number of MiDAS trainees passed	12

- Launch event held at the end of July – well attended and well-publicised
- All bookings have been met using our existing vehicle fleet
- We have been somewhat successful with our grant-funding bid through The City Bridge Trust. We have been granted funding for 2 new vehicles as opposed to the 3 we bid for. These will be ordered as soon as we have decided upon specification of the vehicles.
- Our registered user groups are a fantastic diverse range of community and voluntary groups, organisations and clubs.

Development

- User satisfaction surveys will commence throughout Quarter 3
- User forums will be planned on a quarterly basis to meet our Management Committee's ethos
- Over 300 organisations, clubs and groups have been sent literature promoting the Community Group Transport Scheme

Shoppa Service Update

- 17 consultation sessions at sheltered schemes took place during August and beginning of September
 - 115 people attended the sessions
 - Report being produced outlining findings and making recommendations along with options for financing it
 - The initial proposals have been well received.
 - The cost of the proposed service are currently being worked out as well as issues such as collecting individual payments
 - Meetings need to be arranged with Haringey's Transport Unit and Adult Services to see if there is any vehicle and driver downtime available to use for this service and to identify whether there is any funding available for providing this service.
 - Report will be circulated once it has been produced
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Scooter Loan Service Update

- Chris Beckwith arranged a meeting with Malcolm Smith, who is the person that submitted the bids through the Council's LIP.
 - £10,000 has been requested in the LIP to compile a report on the feasibility of a Scooter Loan Service in the next financial year, with £50,000 earmarked to start operating a service from April 2009.
 - A further bid has been submitted in relation to looking at and operating a Shopmobility service.
 - Contact details of LB Camden's service were given with a view to initiating consultation for a pilot to commence in initially 2 postcodes: N8 & N4, which border Islington where the current ScootAbility service operates.
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Miscellaneous

- Chris Beckwith has had a meeting with Haringey regarding the Haringey Guarantee Scheme. The information has been passed onto our Training and Development Unit to see how we can get involved and the best way it could work.
- We are also in the process of working closely in partnership with HAVCO in a bid to find Volunteer drivers.
- Chris Beckwith attended the Well-Being Executive Panel last week to promote the service and report on progress so far.
- Community Transport Haringey have been approached to provide transport for the Sheltered Housing Forums (6 per year).
- We will be raising awareness and hopefully recruiting more registered user groups at the annual Sheltered Housing Conference organised by Homes for Haringey.
- We are also in the process of drawing up a detailed development strategy for the next two years.